TALENT SCADC

Key Contributors and Opportunities

INTRODUCTION

In a world where it's harder than ever to find talent, employers are struggling. The book Talent Scarcity explores the key contributors to a shortage of workers and some innovative ways to hire and retain critical staff, and some of those key examples are examined below.

CONTRIBUTORS TO TALENT SCARCITY



FALLING **BIRTH RATES**

Government data from around the world show that the birth rates are falling for nearly every country.

Replacement Birth Rate: 2.3 births per woman

Examples of Global Birth Rates:

United States • 1.64 China∙ 1.28 India • 2.05 United Kingdom • 1.56 Mexico • 1.9



AGING WORKER POPULATION

Workers are aging out of the workplace at a staggering rate.

Experienced workers take their knowledge, skills, and expertise when they retire.

Some countries have more retirement-age workers than those in prime working age, which creates social and economic problems.



the workforce, in spite of plentiful job opportunities.

Family priorities

Personal choices



Due in part to COVID lockdowns and job have explored gig opportunities and

Not only do entrepreneurs remove



Audible's returnship program targets caregivers returning to the workplace, offering them a paid 16-week remote training opportunity as they build skills and connections.



CVS Caremark uses a "snowbird" program to attract older workers that want workplace flexibility, allowing them to work from warmer locations during the winter and their normal living area during the rest of the year.



Televerde operates multiple call centers located within women's prisons globally. This helps the company access talent others haven't considered, but more importantly it gives these women a chance to earn money and transition back to society.

3 EXAMPLES OF CREATIVE EMPLOYEE RETENTION



Coca Cola internally funds ideas that benefit the company and the market as a whole, which was the genesis for WONOLO, a spin-off company that allows the company and others to access talent on demand. This approach helps to retain key contributors and their knowledge capital.



Nussbaum's retention rate is multiple times higher than the average for the trucking industry because of programs like CertRed, where drivers can increase their knowledge and qualifications and pursue a career path of driver excellence.



Aerospace Corp's phased retirement program allows workers to work up to 1,000 hours a year in a flexible or part-time arrangement upon reaching retirement age, helping them to keep critical knowledge workers.

SOURCE



